HEATMISER CONTROLS

Heatmiser neoHub G3

The gateway for the neo system.

The smart gateway for the Heatmiser neo system. It plugs into your broadband router and connects neoStats, neoPlugs and other neo devices to the free neoApp: one hub runs the whole house, from UFH zones to hot water.

CODE

HM-NEOHUB-G3

PRODUCT



01 · IN THE BOX

What you get

- neoHub G3
- UK/EU power adaptor
- 1m Ethernet cable

02 · YOU WILL NEED

Tools and materials

- A spare port on the broadband router
- The neoApp on a phone or tablet

03 · SAFETY

Before you start

- Use only the power adaptor supplied.
- Indoor, dry locations only.
- Place it clear of large metal objects that block the radio signal.

04 · INSTALLATION

Fit it in 5 steps.

1. Connect the neoHub to a spare router port with the Ethernet cable supplied.
2. Power it from the 9V adaptor supplied.
3. Install the neoApp, create an account and add the hub.
4. Add each neo device to the hub from the app, room by room.
5. Name the zones and set up profiles, voice control and geo-location as wanted.

05 · TESTING AND COMMISSIONING

Test, check, then hand over

- [x] Change a set temperature in the app and check the thermostat follows.
- [x] Check the system still heats locally if the broadband drops: the thermostats keep their programmes.

06 · CARE AND MAINTENANCE

Keep it working

- Leave it powered: firmware updates install automatically.

07 · WORKS WITH

Parts that fit with it

Heatmiser neoStat V3 | Heatmiser neoStat-e | Heatmiser neoPlug | Heatmiser neoStat-HW

08 · MANUFACTURER DOCUMENTS

Official Heatmiser documents

Heatmiser neoHub Gen 3 datasheet (official)
https://www.heatmiser.com/download/329/neo-datasheets/14776/neohub-gen3-datasheet.pdf

09 · JOB RECORD

Fill in on site, keep for the handover

Site / room

Installed by

Date

Test result

Notes

SCAN ME

Watch how it works and fits

Point your phone camera at the code to watch the video.

QUESTIONS ON SITE?

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WEB
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DELIVERY
Order by 12pm for next working day delivery